

Jade33 – Shipping Policy

Processing Time

Orders are typically processed within 2–5 business days, excluding weekends and holidays.

Shipping Rates & Delivery

Shipping rates are calculated at checkout. Delivery times vary depending on location and carrier.

Domestic Shipping

Jade33 currently ships within the United States. We do not ship to P.O. boxes.

International Shipping

International shipping may be offered in the future. Customs duties and taxes are the responsibility of the customer.

Order Tracking

Once your order ships, you will receive a confirmation email with tracking information.

Lost or Delayed Packages

Jade33 is not responsible for delays caused by the shipping carrier. Please contact the carrier directly for delivery issues.

Incorrect Address

Customers are responsible for providing accurate shipping information. Jade33 is not responsible for orders shipped to incorrect addresses.